



Volunteer Visitor Ambassador

Role Specification

VisitBradford are seeking to recruit a team of Volunteer Ambassadors to be based at a new Visitor Information Point within Haworth Station.

Responsibilities

To provide an excellent first impression and a customer focussed welcome to visitors to the Bradford district.

To provide information on the local area, examples include, providing directions, attraction and event information and information on local services, such as accommodation, shops and cafes.

To keep information displays well stocked and up to date

The point will be open daily in peak season, with morning and afternoon shifts available
10:00 – 12:30 / 12:30 – 15.00

Training

You will receive an induction specific to the role including full health and safety. All short-listed applicants will be required to attend a short, informal interview.

Please get in touch if you are:

- Enthusiastic and positive about the Bradford district and would like to share your passion with visitors
- Enjoy coming into contact with and communicating with members of the public.
- Have good interpersonal skills
- Are keen to learn
- can follow instructions and safety procedures
- work well with others in a team
- are reliable, trustworthy and punctual
- are willing to abide by the Council's code of conduct for volunteers and staff
- are resident in the UK or in possession of a suitable visa for study or work

How to apply:

Please complete our short application form available on www.visitbradford.com/volunteer or by contacting Rachel Oxborough: rachel.oxborough@bradford.gov.uk

You will then be invited to an informal interview

For details, including the Volunteer Policy go to our website www.visitbradford.com/volunteer or call Bradford Visitor Information Centre on 01274 433678 who can post copies out.